

CONTACT INFORMATION YOU MAY NEED

PERKINS LOAN: Financial Services Office.....800-376-7075
Allegheny College
OR
ACS.....800-826-4470
www.acs-education.com

STAFFORD LOANS:

Many lenders use AES as the servicer for the Stafford Loan
Ex: PNC, National City, KeyBank & Wachovia

AES.....800-233-0557
www.aessuccess.org

William D. Ford Direct Stafford Loan.....800-848-0979
Fax.....800-848-0984
<http://www.ed.gov/offices/OSFAP/DirectLoan>

For all other lenders: Contact bank or credit union directly.

FEDERAL LOAN CONSOLIDATION:

William D. Ford Direct Loan Consolidation 800-557-7392
Fax.....800-557-7396
E-mail loan_consolidation@mail.ed.gov
<http://www.ed.gov/offices/OSFAP/DirectLoan>

ALTERNATIVE LOANS:

CitiAssist	CitiBank	800-967-2400	www.studentloan.com
GATE	AES	800-233-0557	www.aessuccess.org
Key Alternative	Great Lakes	800-236-4300	www.key.com
Resource Loan	PNC Bank	800-762-1001	www.eduloans.pncbank.com
Signature Loan	Sallie Mae	800-441-7420	www.salliemae.com
Teri Loans	TERI	800-837-4326	www.teri.org
Wachovia WEL	Wachovia	877-689-0763	www.wachovia.com/education

OTHER NUMBERS: Ombudsman 877-557-2575 or 202-377-3800
www.ombudsman.ed.gov

HELPFUL WEBSITES:

Listing of all Federal Loans	National Student Loan Data System	www.nslds.ed.gov
Grants and Special Services	PHEAA	www.pheaa.org
Perkins Loan	ACS	www.acs-education.com
Stafford Loan	AES	www.aessuccess.org
Dept of Ed. Pin Number		www.pin.ed.gov